

Job Description

Job Title

Support Worker

About Us

Windsor Walk Housing Association (WWHA) is a not-for-profit housing association based in south Southwark, London. It is a registered society under the Co-operative and Community Benefit Societies Act, 2014. We provide accommodation for people who have experienced significant mental health issues and who would benefit from a supportive environment which will enable them to live as independent a life as possible.

WWHA has twenty-one rooms and flats across four properties in East Dulwich. Each property has a different level and style of support, tailored to meet the needs of the tenants living there.

Structure

The role reports directly to the General Manager

Remuneration

Salary – dependent on experience

35 hours per week

WWHA will make a contribution equivalent to 10% of gross salary to the Group Personal Pension Scheme operated by Royal London

Vacation

Length of employment	Annual leave entitlement
Up to 2 years	23 days paid leave
2 to 5 years	24 days paid leave
After 5 years	25 days paid leave

Plus bank holidays.

Location

Main place of work: 25 Therapia Road, East Dulwich, SE22 0SF

Three other properties within a couple of miles to visit and mileage will be paid in line with our expenses policy.

Key responsibilities

- To maintain a high quality of support which meets the physical, emotional, intellectual, social and cultural needs of our Tenants
- To provide a caring, supportive and nurturing environment in which our Tenants can live
- Establish positive relationships with our Tenants
- Ensure that each Tenant's support plan is followed and amended as appropriate to reflect their changing needs
- Attending to practical matters in relation to our Tenants and properties (e.g. cooking, cleaning and minor general maintenance etc.)
- Adhere to professional practice standards and legislation, including confidentiality, safeguarding, equality, diversity and inclusion policies

To work as part of a team

- Being aware of the aims and objectives of the Association and working collaboratively with colleagues to achieve them
- Attending team/ staff meetings and making a positive contribution to them
- Actively contributing to the development of the team
- Responsibility for the health, safety and welfare of self and colleagues in accordance with the requirements of the organisational Health and Safety Policies

Key skills

Essential

- Compassionate, practical, a good listener and communicator
- High level of professionalism.
- Sensitivity towards those with mental health conditions.
- The successful candidate will require an enhanced DBS check.

Desired

- Experience in a similar organisation or sector
- Experience working with or within housing associations
- Experience working with people with mental health conditions

We look forward to receiving your application including a short motivation letter, CV and earliest starting date.

We support a diverse work environment based on fairness and mutual respect. We welcome applications from people regardless of their ethnic, social or national origin, gender, religion, age, disability, sexual orientation, marital status or political views.

Please get in touch if you have any initial questions – we are happy to respond to these prior to any formal application.